

TALAL AHMAD

Revenue Cycle Management (RCM) Specialist

Smarter RCM. Stronger Revenue. Better Results.

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Location: Faisalabad, Pakistan

[PROFESSIONAL SUMMARY]

Results-driven **Revenue Cycle Management (RCM) Specialist** with over 5+ years of hands-on expertise in medical billing oversight, AR aging liquidation (30-120+ days), complex denial resolution, and custom VBA/AI report automation. Proven record of optimizing cash flow, accelerating reimbursement velocity, and maintaining 100% HIPAA compliance.

[CORE SKILLS & EHR SOFTWARE]

EHR / EMR Systems:	Kareo / Tebra, AdvancedMD, eClinicalWorks (eCW), Availity, Waystar, ConnectCenter, RXNT, Claim.MD, athenaOne.
Automation & Tech:	VBA & Excel Macros, AI-driven RCM Analytics, Executive Financial Dashboards, Data Scrapers.

[WORK EXPERIENCE]

Supervisor AR – HBA Services	<i>June 2024 – Present Faisalabad</i>
- Lead AR operations, supervise team representatives, assign daily targets, and track productivity. - Drive complex claim denial resolution, Level 1-3 insurance appeals, and eliminate revenue bottlenecks. - Develop custom VBA & AI automation scripts for billing efficiency and generate executive RCM reports.	
AR Representative – Medcare MSO	<i>Sep 2021 – June 2024 Faisalabad</i>
- Managed 30-120+ days AR aging reports across multiple US healthcare specialties. - Executed carrier follow-ups, posted ERA/EOB payment adjustments, and resubmitted clean corrected claims.	
Data Entry Operator – Tranzum Courier Service (TCS)	<i>Sep 2019 – Sep 2021 Faisalabad</i>
Performed high-accuracy electronic data entry, tracking log verification, and batch record maintaining.	

[ACADEMIC EDUCATION]

Master in Commerce (M.COM) – CGPA: 3.54	<i>2019 – 2021 UAF Faisalabad</i>
Specialized in Advanced Financial Management, Accounting Principles, and Managerial Finance.	
Bachelor in Commerce (B.COM) – Govt 2nd Division	<i>2016 – 2018 Govt. College / PU</i>
Focused on Financial Accounting, Auditing Practices, Business Taxation, and Commercial Law.	
Diploma in Commerce (D.COM) – Govt 1st Division	<i>2013 – 2015 Govt. College Faisalabad</i>
Core studies in Bookkeeping, Business Mathematics, Computer Applications, and Office Management.	

[DIPLOMAS & CERTIFICATIONS]

- HIPAA Certified (2023)
- Advanced Excel (2020)
- Computer Software & Hardware (2016)

[REFERENCES]

Furnished upon request.